

NITIN BHISE

Windows System Administrator

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PROFESSIONAL SUMMARY

Windows System Administrator with 20+ years in IT and 15+ years at Symbiosis College of Arts & Commerce, Pune. Experienced in Windows Server, Active Directory, firewall administration (Sophos, SonicWall, Cyberoam), VMware ESXi/vSphere virtualization, VEEAM backups, SCCM/MDT deployment and end-user support in educational and enterprise IT environments.

PROFESSIONAL EXPERIENCE

IT Support - Symbiosis College of Arts & Commerce, Pune

August 2017 - Present

- Server configuration, installation and administration
- Website notices, monitoring and upgrades
- Microsoft Teams implementation for online classes
- Internet firewall monitoring and administration; bandwidth management
- Desktop and laptop administration; printer and scanner administration
- Staff computer backup monitoring and administration
- Systems and hardware installation/configuration; vendor coordination
- IT support for staff and students

Desktop Support - Symbiosis College of Arts & Commerce, Pune

October 2007 - 2016

- Active Directory, DHCP, DNS administration
- Remote server and desktop troubleshooting
- SonicWall and Cyberoam firewall administration
- VMware ESXi 5.1 and vSphere Web Client; VEEAM VM backup and restore
- SCCM 2012 SP1 security patch deployment
- Symantec Endpoint Protection; N-Computing; PXE Boot server

Desktop Support - Infoworld Systems, Pune

October 2004 - 2007

- Onsite technical support and desktop administration
- Second-level technical escalation; vendor/service-provider escalation
- MS Outlook configuration; Windows XP; Windows Server 2003
- Software installation; network printer installation
- Security patches and service packs; systems checks and IT infrastructure availability

TECHNICAL SKILLS

Server & Directory	Windows Server, Active Directory, DHCP, DNS, WSUS
Networking	Network Administration, Wi-Fi, Bandwidth Management, Firewall Administration
Security	Sophos Firewall, SonicWall, Cyberoam, Endpoint Security
Virtualization	VMware ESXi, VMware vSphere, Desktop Virtualization, VEEAM Backup

Deployment & Patching SCCM 2012, MDT, WSUS, PXE Boot

Support & Operations Desktop Support, Backup Administration, Hardware & Software Management, IT Troubleshooting

CERTIFICATIONS & TRAINING

- Microsoft Certified System Administrator (MCSA)
- MCTS - Windows Server 2008 Network Infrastructure, Configuration
- MCTS - Windows Server 2008 Active Directory, Configuration
- MCITP - Server Administrator on Windows Server 2008
- RHCE - Training
- A+ Hardware Certification - Jetking Info Train, Pune

EDUCATION

- Master of Arts - Savitribai Phule Pune University (External), April 2020
- Bachelor of Arts - Yashwantrao Chavan Maharashtra Open University, Nashik, 2017